



2006 EMPLOYEE EXCELLENCE AWARD WINNERS

Each year the Department of Management and Budget honors staff members with its five annual Employee Excellence Awards. Candidates for these awards are nominated by their DMB colleagues, and recipients are chosen by a committee of employees representing all offices in the department. Award winners are revealed at the annual Employee Recognition and Celebration Event in September.

The awards program was established in 2004 to recognize staff members who consistently demonstrate the department's values, provide excellent service and engage in innovative thinking.

The 2006 winners include:

Thomas Goodine
Agency Services
Customer Service Award

Tom, a consultant for the Mail and Delivery Services Division, is admired for his ability to find solutions for customers. His commitment to learning and ability to explain mail preparation and processes in layperson's terms have helped establish him as the state's mailing expert.



Jeff Bailey
Agency Services
Every Day Hero Award

Jeff, a driver for the Mail and Delivery Services Division, is at work early to ensure that daily mail services begin on time. He is versatile, dependable and diligent – able to service all the mail and delivery routes in Lansing, Detroit and the northeastern Detroit suburbs.



Amy Pung
Financial Services
Leadership Award

Amy, manager of the Appropriated Accounts and Budgetary Control Unit for Financial Services, emphasizes quality, innovation and fun in her leadership style. Her efforts have led to new, informative processes and a high standard of customer service.



MARSHA QUEBBEMAN
Living the Values Award

Marsha, administrative assistant for Financial Services, consistently demonstrates DMB's values. She has served as an effective team facilitator and sounding board for staff working on projects or events. She ensures that people are included in projects and goes out of her way to make everyone feel important.



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**FRED COVERT, RAY FLEMING, CHUCK SIMPSON,
JOY BARTELL, and PAM KENNEY
Workforce Development and Retirement Administration
Innovator Award**

These employees – members of the Customer Education Retirement Presentation Team – established a phone appointment process to provide continuing high-quality counseling services while reducing travel time and expenses. In addition to increasing productivity, the new process has drawn positive response from 91 percent of customers surveyed.